Policy 2023 <u>Privacy</u> TOOLEYBUC www.tooleybucsc.com.au

Tooleybuc Sporting Club Privacy Policy 2023

Last Updated: April 2023

At Tooleybuc Sporting Club (referred to as "we," "us," or "our"), we are committed to protecting your privacy and maintaining the confidentiality of your personal information. This Privacy Policy explains how we collect, use, and disclose your personal information when you visit and use our website www.tooleybucsc.com.au (the "Website"), visit and use our social media (all platforms including but not limited to Facebook and Instagram) and when photos are taken at sporting and venue events held at our club. By accessing or using our Website, Social Media, or participating in our venue and sporting events, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect various types of personal information from you when you use our Website, Social media or participate in our venue and sporting events, including but not limited to:

- Contact Information: such as your name, email address, phone number, and mailing address.
- Log Data: information about your visit to our Website, including your IP address, browser type, operating system, pages visited, and the date and time of your visit.
- Photos: photos taken at venue and sporting events held at our club that may include images of patrons/visitors/participants.

2. How We Use Your Information

We use the personal information we collect for the following purposes:

- To provide and improve our Website and Social Media: We may use your information to operate, maintain, and enhance our Website, and to personalise your experience.
- To communicate with you: We may use your contact information to respond to your inquiries, provide updates about our services, and send you promotional and marketing communications if you have opted in to receive them.
- To capture and share photos of venue and sporting events: We may capture photos at venue and sporting events held at our club for marketing purposes, including sharing them on our Website, social media, and in-venue displays, unless you notify us that you do not want your photo taken or used in such a manner.
- To comply with legal obligations: We may use your information to comply with applicable laws, regulations, legal processes, or enforceable governmental requests, as well as to protect our rights, property, or safety, and that of our users or others.

3. How We Share Your Information

We may share your personal information with the following parties:

- Service Providers: We may share your information with trusted third-party service providers who help us operate, maintain, and improve our Website, such as hosting providers, analytics providers, and marketing partners.
- Legal Requirements: We may disclose your information to comply with applicable laws, regulations, legal processes, or enforceable governmental requests.
- Business Transfers: If we are involved in a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.
- Your Consent: We may share your information with third parties for other purposes with your consent.

4. Your Rights and Choices

You have certain rights and choices regarding the personal information we collect and how it is used:

- Opt-Out of Marketing Communications: You can opt out of receiving promotional and marketing communications from us by following the instructions in those communications or by contacting us.
- Photos: If you do not want your photo taken or used for marketing purposes, please notify our staff at the venue and sporting events.
- Access, Update, and Delete Your Information: You may have the right to access, update, or delete the personal information we hold about you. Please contact us if you would like to exercise these rights.

5. Social Media Policy

Our Website may include social media features, such as social media sharing buttons or widgets. These features may collect your IP address, which page you are visiting on our Website, and may set a cookie to enable the feature to function properly. Social media features are hosted by third parties and your interactions with these features are governed by the privacy policies of the companies providing them.

6. Photos taken at Venue and Sporting Events

We may capture photos at venue and sporting events held at our club for marketing purposes, including sharing them on our Website, social media, and in-venue displays. However, we respect your privacy and understand that not everyone may want their photos taken or used in such a manner.

Therefore, we ask all patrons/visitors/participants to notify our staff at the events if they do not want their photos taken or used for marketing purposes, shared in-venue or online. We will make reasonable efforts to accommodate such requests, although we cannot guarantee that all photos will be excluded from marketing materials already in circulation.

7. Data Security

We take reasonable measures to protect the security of your personal information and to prevent unauthorised access, use, or disclosure. However, please note that no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

8. Children's Privacy

Our Website and services are not directed to children under the age of 13. We do not knowingly collect personal information from children under the age of 13 without parental consent. If you believe that we have collected personal information from a child under the age of 13 without parental consent, please contact us and we will take appropriate steps to remove such information from our records.

9. Changes to this Privacy Policy

We reserve the right to modify this Privacy Policy at any time, and we will post the updated Privacy Policy on our Website with the "Last Updated" date at the top. We encourage you to review this Privacy Policy periodically for any changes. Your continued use of our Website or participation in our sporting events after any changes to this Privacy Policy constitutes your acceptance of such changes.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at manager@tooleybucsc.com.au

By using our Website or participating in our venue and sporting events, you signify your acceptance of this Privacy Policy. If you do not agree to this Privacy Policy, please do not use our Website or participate in our events.

Thank you for reviewing our Privacy Policy.



